

FlexNet Operations 2022.11 LLM Release Notes

November 2022

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Introduction

This Release Notes document summarizes the features, enhancements, and updates delivered with FlexNet Operations 2022.11 LLM delivered in November 2022. The document includes the following information:

- [Resources](#)
- [Features and Enhancements](#)
- [Resolved Issues](#)
- [Special Notes](#)
- [Legal Information](#)

Resources

These resources are available for more information about FlexNet Operations and other Revenera products:

- [Revenera Resources](#)
- [Previous FlexNet Operations Release Notes](#)

Revenera Resources

The following resources can help you stay up to date with FlexNet Operations news and product knowledge:

- In addition to providing case management, the [Revenera Community](#) site can help you quickly find answers to your questions by searching content from other customers, product experts, and thought leaders. You can also post questions on discussion forums for experts to answer. For each of Revenera's product solutions, you can access forums, blog posts, and knowledge base articles.
- You can find documentation for FlexNet Operations and all other Revenera products on the [Revenera Product Documentation](#) site.

Note that any FlexNet Operations documentation published for UAT is subject to finalization until the Production release.

- The [Revenera Learning Center](#) offers free, self-guided online videos to help you quickly get the most out of your Revenera products. You can find a complete list of these training videos in the Learning Center.
- For customers who have purchased a maintenance contract for their product(s), you can submit a support case or check the status of an existing case by making selections on the **Get Support** menu of the Revenera Community.

<https://community.revenera.com>

Previous FlexNet Operations Release Notes

To access the release notes associated with previous FlexNet Operations LLM releases, perform either of the following:

- To view all release notes for the 2022 LLM releases, access this location:
<https://docs.revenera.com/?product=FlexNet%20Operations%20LLM&version=CURRENT>
- To view the release notes associated with other previously released FlexNet Operations LLM versions, access the site referenced above and select the appropriate year from the **VERSION** list.

Features and Enhancements

The following sections describe the new features and enhancements added to FlexNet Operations in 2022:

- [Features and Enhancements in 2022.11](#)
- [Features and Enhancements in 2022.02](#)

Features and Enhancements in 2022.11

The following areas in FlexNet Operations contain new features and enhancements added in the 2022.11 release:

- [User Experience Enhancements in 2022.11](#)

User Experience Enhancements in 2022.11

The following user experience enhancement was added in the 2022.11 release.

Allow SSO Login from Producer Portal

A new **SSO Partners Login** link can be used to enable single-sign on (SSO) login from the Producer Portal. This requires integration with the SSO identity provider.

This feature was previously available only from the End-User Portal.

Features and Enhancements in 2022.02

The following areas in FlexNet Operations contain new features and enhancements added in the 2022.02 release:

- [Reporting Enhancements in 2022.02](#)

Reporting Enhancements in 2022.02

The following reporting enhancement was added in the 2022.02 release.

Producer Portal Now Referencing the New Reporter Documentation

The Producer Portal UI now references the documentation for the new Reporter (which was available for production in 2021.11).

For more information about the new Reporter, refer to the latest [FlexNet Operations Reporter User Guide](#).

Resolved Issues

The following sections describe the issues that have been resolved in the FlexNet Operations 2022 releases to date:

- [Issues Resolved in 2022.11](#)
- [Issues Resolved in 2022.08](#)
- [Issues Resolved in 2022.02](#)

Issues Resolved in 2022.11

An issue in the following area was resolved in the FlexNet Operations 2022.11 release:

- [End-User Portal Issues Resolved in 2022.11](#)
- [Entitlement Management Issues Resolved in 2022.11](#)

End-User Portal Issues Resolved in 2022.11

The following End-User Portal issue was resolved in the 2022.11 release.

Paginated “Hosted Server” Page

Instead of displaying all records in a long list, the **Hosted Server** page in the End-User Portal is now paginated. Each page displays 25 records. Users can click on a record to display server details.

Entitlement Management Issues Resolved in 2022.11

The following issue was resolved for entitlement management in the 2022.11 release.

Auto-provisioning on CLS No Longer Failing

Previously, requests to update fields for auto-provisioned line items resulted in removing the respective line items from the Cloud License Server (CLS) instance. This issue has now been resolved for line items associated with an entitlement that was created after November 15, 2022.

Issues Resolved in 2022.08

An issue in the following area was resolved in the FlexNet Operations 2022.08 release:

- [Download Package Management Issues Resolved in 2022.08](#)

Download Package Management Issues Resolved in 2022.08

The following issue was resolved for the management of download packages in 2022.08:

ENC Values

For export classification ECCN 5D002, the following ENC values are now available:

- 740.17(a)(1)
- 740.17(a)(2)
- 740.17(b)(2)

For export classification ECCN 5D992, the following ENC values are now available:

- 740.17(b)(1)
- 740.17(b)(3).

These values are for documentation and auditing purposes only.

Issues Resolved in 2022.02

Issues in the following areas were resolved in the FlexNet Operations 2022.02 release:

- [Usage Management Issues Resolved in 2022.02](#)

Usage Management Issues Resolved in 2022.02

The following issue was resolved for usage management in 2022.02.

Usage Reports Now Showing Correct Information

In previous releases, the gauges and other graphs in the Usage Report in the Producer Portal were not reporting current information. The error message “Cannot read property ‘call’ of undefined” or “Array prototype reduce is undefined” usually displayed along with the gauge or graph. This issue has been resolved.

Known Issues

The following describes known issues in the current FlexNet Operations release.

SWM-7786: SHA2 Checksum Value of Previous File Shown

A file’s expected SHA2 checksum value can be provided when performing an upload. If the file image for that file is subsequently deleted, and the **Upload File** page is opened again, the SHA2 checksum value of the previously loaded file image is shown.

Special Notes

The following section contains special information pertaining to FlexNet Operations.

Plug-in Upgrade Needed for High-Speed File Uploads

If you intend to use the high-speed upload option to upload files, upgrade the Aspera plug-in to Aspera Connect 3.10.0 or later.

Best Practice for Uploading New File Versions for Electronic Software Delivery

The following practice helps to prevent the delivery of “stale” file content to your customers.

When you upload a new version of a file (or package) whose previous version exists in the Electronic Software Delivery system, best practice is to give the new file version a unique name, different from the name of the existing file version. (For example, use a version number in the file name.) Try to avoid simply uploading a file using same name as the existing file so that the existing file is overwritten. However, if you must upload the a new file using the same name as the existing file, delete the existing file and wait 10-15 minutes before uploading the new version. This process will reduce the probability of re-caching the old content.

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