

# FlexNet Operations 2022.02 LLM Release Notes

### February 2022

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# Introduction

This Release Notes document summarizes the features, enhancements, and updates delivered with FlexNet Operations 2022.02 LLM delivered in February 2022. The document includes the following information:

- Resources
- Features and Enhancements
- Resolved Issues
- Special Notes
- Legal Information

# Resources

These resources are available for more information about FlexNet Operations and other Revenera products:

- Revenera Resources
- Previous FlexNet Operations Release Notes

## **Revenera Resources**

The following resources can help you stay up to date with FlexNet Operations news and product knowledge:

- In addition to providing case management, the Revenera Community site can help you quickly find
  answers to your questions by searching content from other customers, product experts, and
  thought leaders. You can also post questions on discussion forums for experts to answer. For
  each of Revenera's product solutions, you can access forums, blog posts, and knowledge base
  articles.
- You can find documentation for FlexNet Operations and all other Revenera products on the Revenera Product Documentation site.
- The Revenera Learning Center offers free, self-guided online videos to help you quickly get the
  most out of your Revenera products. You can find a complete list of these training videos in the
  Learning Center.
- For customers who have purchased a maintenance contract for their product(s), you can submit a
  support case or check the status of an existing case by making selections on the Get Support
  menu of the Revenera Community.

https://community.revenera.com

# **Previous FlexNet Operations Release Notes**

To access the release notes associated with previous FlexNet Operations LLM releases, perform either of the following:

- To view all release notes for the 2022 LLM releases, access this location:
  - https://docs.revenera.com/?product=FlexNet%200perations%20LLM&version=CURRENT
- To view the release notes associated with other previously released FlexNet Operations LLM versions, access the site referenced above and select the appropriate year from the VERSION list.

## Features and Enhancements

The following sections describe the new features and enhancements added to FlexNet Operations in 2021:

Features and Enhancements in 2022.02

## Features and Enhancements in 2022.02

The following areas in FlexNet Operations contain new features and enhancements added in the 2022.02 release:

Reporting Enhancements in 2022.02

## **Reporting Enhancements in 2022.02**

The following reporting enhancement was added in the 2022.02 release.

### **Producer Portal Now Referencing the New Reporter Documentation**

The Producer Portal UI now references the documentation for the new Reporter (which was available for production in 2021.11).

For more information about the new Reporter, refer to the latest FlexNet Operations Reporter User Guide.

## **Resolved Issues**

The following sections describe the issues that have been resolved in the FlexNet Operations 2022 releases to date:

Issues Resolved in 2022.02

## **Issues Resolved in 2022.02**

Issues in the following areas were resolved in the FlexNet Operations 2022.02 release:

Usage Management Issues Resolved in 2022.02

## **Usage Management Issues Resolved in 2022.02**

The following issue was resolved for usage management in 2022.02.

#### **Usage Reports Now Showing Correct Information**

In previous releases, the gauges and other graphs in the Usage Report in the Producer Portal were not reporting current information. The error message "Cannot read property 'call' of undefined" or "Array prototype reduce is undefined" usually displayed along with the gauge or graph. This issue has been resolved.

# **Known Issues**

The following describes known issues in the current FlexNet Operations release.

#### SWM-7786: SHA2 Checksum Value of Previous File Shown

A file's expected SHA2 checksum value can be provided when performing an upload. If the file image for that file is subsequently deleted, and the **Upload File** page is opened again, the SHA2 checksum value of the previously loaded file image is shown.

# **Special Notes**

The following section contains special information pertaining to FlexNet Operations.

### Plug-in Upgrade Needed for High-Speed File Uploads

If you intend to use the high-speed upload option to upload files, upgrade the Aspera plug-in to Aspera Connect 3.10.0 or later.

# **Best Practice for Uploading New File Versions for Electronic Software Delivery**

The following practice helps to prevent the delivery of "stale" file content to your customers.

When you upload a new version of a file (or package) whose previous version exists in the Electronic Software Delivery system, best practice is to give the new file version a unique name, different from the name of the existing file version. (For example, use a version number in the file name.) Try to avoid simply uploading a file using same name as the existing file so that the existing file is overwritten. However, if you must upload the a new file using the same name as the existing file, delete the existing file and wait 10-15 minutes before uploading the new version. This process will reduce the probability of re-caching the old content.

# **Legal Information**

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