

# FlexNet Operations 2024 LLM Release Notes

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# Introduction

This Release Notes document summarizes the features, enhancements, and updates delivered with the FlexNet Operations LLM releases in 2024.

The document includes the following information:

- [Resources](#)
- [Features and Enhancements](#)
- [Resolved Issues](#)
- [Special Notes](#)
- [Legal Information](#)

## Resources

These resources are available for more information about FlexNet Operations and other Revenera products:

- [Revenera Resources](#)
- [Previous FlexNet Operations Release Notes](#)

## Revenera Resources

The following resources can help you stay up to date with FlexNet Operations news and product knowledge:

- In addition to providing case management, the [Revenera Community](#) site can help you quickly find answers to your questions by searching content from other customers, product experts, and thought leaders. You can also post questions on discussion forums for experts to answer. For each of Revenera's product solutions, you can access forums, blog posts, and knowledge base articles.
- You can find documentation for FlexNet Operations and all other Revenera products on the [Revenera Product Documentation](#) site.

Note that any FlexNet Operations documentation published for UAT is subject to finalization until the Production release.

- The [Revenera Learning Center](#) offers free, self-guided online videos to help you quickly get the most out of your Revenera products. You can find a complete list of these training videos in the Learning Center.
- For customers who have purchased a maintenance contract for their product(s), you can submit a support case or check the status of an existing case by making selections on the **Get Support** menu of the Revenera Community.

<https://community.revenera.com>

# Previous FlexNet Operations Release Notes

To view the release notes associated with FlexNet Operations LLM releases from previous years, access <https://docs.revenera.com/?product=FlexNet%20Operations%20LLM> and select the appropriate year from the **VERSION** list.

## Features and Enhancements

The following sections describe the new features and enhancements added to FlexNet Operations LLM in 2024:

- [Features and Enhancements in 2024.10](#)
- [Features and Enhancements in 2024.01](#)

## Features and Enhancements in 2024.10

The following area in FlexNet Operations LLM contains new features and enhancements added in the 2024.10 release:

- [User Experience Enhancements in 2024.10](#)

## User Experience Enhancements in 2024.10

The following enhancements for user experience were added in the 2024.10 release:

### FTP Server Name Now Includes “upload” Folder

The FTP server name for file uploads now includes the **upload** folder:

```
upload.flexnetoperations.com/upload/
```

As a result, when uploading files using the **FTP Upload** tab on the **Upload File** page, users no longer need to manually navigate to the **upload** folder. Instead, when they click **Browse**, FlexNet Operations directly opens the **upload** folder and displays the files that are available for upload.

Therefore, when users upload a transaction file on the **Upload Transaction File** page (“loadFileImageService” transaction), the **RetrieveFromLocation** column in the XML or Excel file they’re uploading should no longer include “upload”.

## Features and Enhancements in 2024.01

The following area in FlexNet Operations LLM contains new features and enhancements added in the 2024.01 release:

- [Entitlement Management Enhancements in 2024.01](#)

## Entitlement Management Enhancements in 2024.01

The following enhancement to entitlement management was added in the 2024.01 release:

### Email for Report Field in Transaction Reports No Longer Auto-Populated

In the **Entitlement** page, the **Email for Report** field (in the **XML and Excel Submission Report** section) is no longer auto-populated with the user's email address. This change speeds up operations for users who do not want to send an email notification, who previously had to manually delete the email address.

## Resolved Issues

The following sections describe the issues that have been resolved in the FlexNet Operations LLM 2024 releases to date:

- [Issues Resolved in 2024.03](#)

## Issues Resolved in 2024.03

An issue in the following area was resolved in the FlexNet Operations LLM 2024.03 release:

- [Entitlement Management Issues Resolved in 2024.03](#)

## Entitlement Management Issues Resolved in 2024.03

The following issue was resolved for entitlement management in the 2024.03 release.

### Resolved Auto-Provisioning Issue

Previously, auto-provisioning could be intermittently failing.

In the 2024.03 release, Cloud Licensing Service (CLS) instances are correctly created and mapped to accounts.

## Known Issues

The following describes known issues in the current FlexNet Operations LLM release.

### SWM-7786: SHA2 Checksum Value of Previous File Shown

A file's expected SHA2 checksum value can be provided when performing an upload. If the file image for that file is subsequently deleted, and the **Upload File** page is opened again, the SHA2 checksum value of the previously loaded file image is shown.

# Special Notes

The following section contains special information pertaining to FlexNet Operations LLM.

## **Plug-in Upgrade Needed for High-Speed File Uploads**

If you intend to use the high-speed upload option to upload files, upgrade the Aspera plug-in to Aspera Connect 3.10.0 or later.

## **Best Practice for Uploading New File Versions for Electronic Software Delivery**

The following practice helps to prevent the delivery of “stale” file content to your customers.

When you upload a new version of a file (or package) whose previous version exists in the Electronic Software Delivery system, best practice is to give the new file version a unique name, different from the name of the existing file version. (For example, use a version number in the file name.) Try to avoid simply uploading a file using same name as the existing file so that the existing file is overwritten. However, if you must upload the a new file using the same name as the existing file, delete the existing file and wait 10-15 minutes before uploading the new version. This process will reduce the probability of re-caching the old content.

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