

# FlexNet Operations 2026 LLM Release Notes

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# Introduction

This Release Notes document summarizes the features, enhancements, and updates delivered with the FlexNet Operations LLM releases in 2026.

The document includes the following information:

- [Resources](#)
- [Features and Enhancements](#)
- [Resolved Issues](#)
- [Known Issues](#)
- [Special Notes](#)
- [Legal Information](#)

## Resources

These resources are available for more information about FlexNet Operations and other Revenera products:

- [Revenera Resources](#)
- [Previous FlexNet Operations Release Notes](#)

## Revenera Resources

The following resources can help you stay up to date with FlexNet Operations news and product knowledge:

- In addition to providing case management, the [Revenera Community](#) site can help you quickly find answers to your questions by searching content from other customers, product experts, and thought leaders. You can also post questions on discussion forums for experts to answer. For each of Revenera's product solutions, you can access forums, blog posts, and knowledge base articles.
- You can find documentation for FlexNet Operations and all other Revenera products on the [Revenera Product Documentation](#) site.  
  
Note that any FlexNet Operations documentation published for UAT is subject to finalization until the Production release.
- The [Revenera Learning Center](#) offers free, self-guided online videos to help you quickly get the most out of your Revenera products. You can find a complete list of these training videos in the Learning Center.
- For customers who have purchased a maintenance contract for their product(s), you can submit a support case or check the status of an existing case by making selections on the **Get Support** menu of the Revenera Community.

<https://community.revenera.com>

# Previous FlexNet Operations Release Notes

To view the release notes associated with FlexNet Operations LLM releases from previous years, access <https://docs.reverera.com/?product=FlexNet%20Operations%20LLM> and select the appropriate year from the **VERSION** list.

## Features and Enhancements

The following sections describe the new features and enhancements added to FlexNet Operations LLM in 2026:

- [Features and Enhancements in 2026.05](#)

## Features and Enhancements in 2026.05

The following area in FlexNet Operations LLM contains new features and enhancements added in the 2026.05 release:

- [User Experience Enhancements in 2026.05](#)

## User Experience Enhancements in 2026.05

The following enhancement to user experience was added in the 2026.05 release.

### Documentation Links Pointing to Reverera Documentation Portal

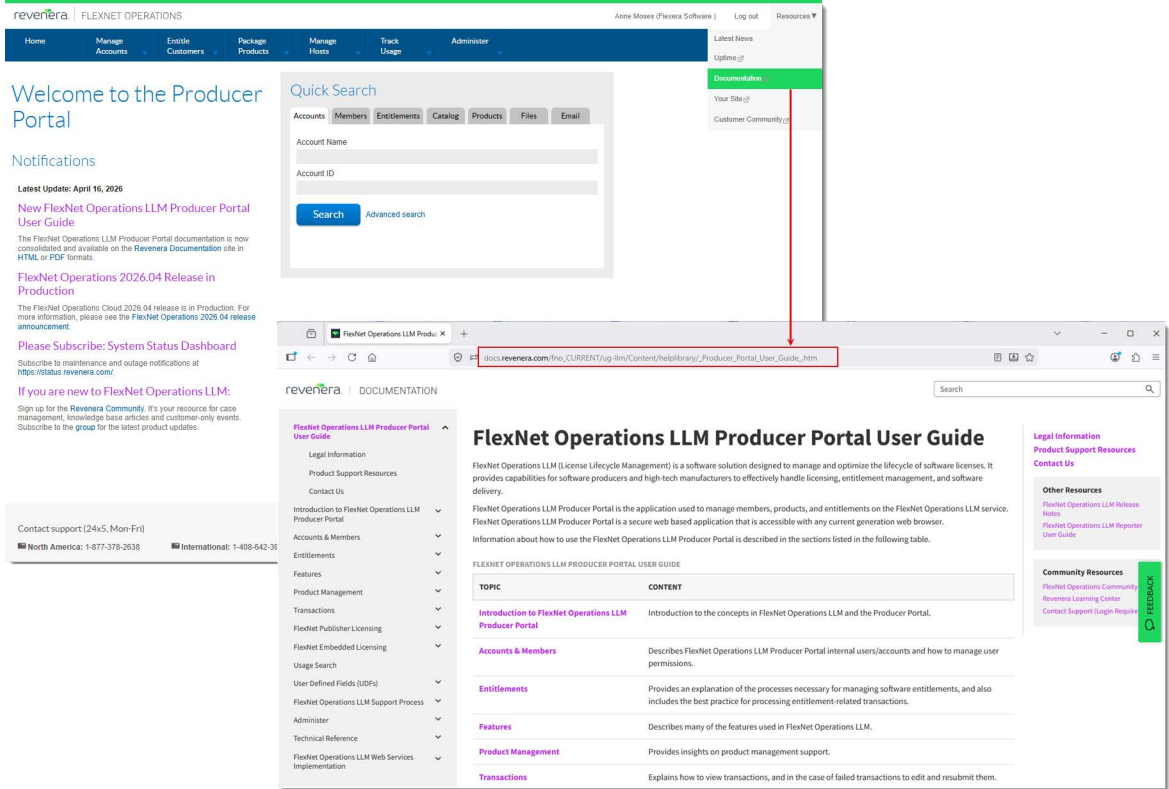
(SWM-33626)

Documentation links in the LLM Producer Portal have been updated to point to the hosted documentation site on [docs.reverera.com](https://docs.reverera.com), rather than using an internal documentation path (.../subscribenet/documentation/index.html).

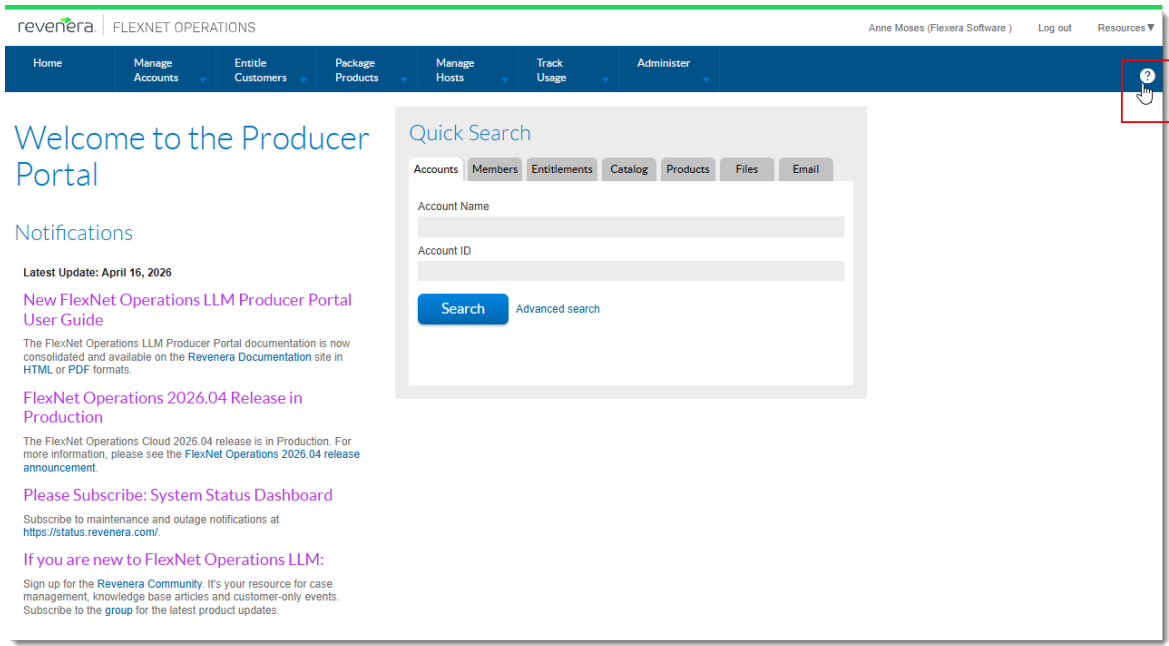
All documentation access points—including **Resources > Documentation** and the Help icon  on each page—now link to the FlexNet Operations LLM Producer Portal User Guide on [docs.reverera.com](https://docs.reverera.com):

**[https://docs.reverera.com/fno\\_CURRENT/ug-llm/Content/helplibrary/  
Producer\\_Portal\\_User\\_Guide.htm](https://docs.reverera.com/fno_CURRENT/ug-llm/Content/helplibrary/Producer_Portal_User_Guide.htm)**

The following screenshots show the **Resources > Documentation** menu and the Help icon which can be used to access the documentation.



**Figure 1:** Resources > Documentation menu opening the FlexNet Operations LLM Producer Portal User Guide on docs.revenera.com.



**Figure 2:** Clicking the Help icon on any page opens the FlexNet Operations LLM Producer Portal User Guide on docs.revenera.com.

This update ensures that all documentation links consistently direct users to the supported, external documentation platform.

## Resolved Issues

The following sections describe the issues that have been resolved in the FlexNet Operations LLM 2026 releases to date:

- [Issues Resolved in 2026.04](#)
- [Issues Resolved in 2026.03](#)
- [Issues Resolved in 2026.02](#)
- [Issues Resolved in 2026.01](#)

### Issues Resolved in 2026.04

Issues in the following areas were resolved in the FlexNet Operations LLM 2026.04 release:

- [Entitlement Management Issues Resolved in 2026.04](#)
- [Electronic Software Delivery Resolved Issues in 2026.04](#)

### Entitlement Management Issues Resolved in 2026.04

The following issue was resolved for entitlement management in the 2026.04 release.

#### Transfer Orders No Longer Fail in Certain Scenarios

(Case 04926434; SWM-32099)

In earlier releases, transfer orders could fail in certain scenarios due to a validation check being applied more broadly than intended.

Starting with the 2026.04 release, this issue has been resolved. Transfer order processing now applies validation checks only when relevant, and is based on specific configuration parameters to determine scope.

### Electronic Software Delivery Resolved Issues in 2026.04

The following issue was resolved in the Electronic Software Delivery (ESD) module in the 2026.04 release.

#### Download Package LastModifiedDateTime Field Updated After Reidentification (DownloadPackagingService)

(Case 04833833, SWM-31657)

When a product is reidentified, FlexNet Operations now updates the **LastModifiedDateTime** field returned by the `getDownloadPackageQuery` request (DownloadPackagingService web service). Previously, although the **Search Results: Transactions** page showed the correct dates (see screenshot below), the SOAP API continued to return the old timestamp. The **LastModifiedDateTime** field is now consistent across the UI and web service and reflects the most recent change.

System Trans ID	Trans ID	BatchID	Process Start Time	Process End Time	Submitted by	Status	Trans Type	Object ID
38446287			Feb 1, 2026 22:47:14 PST	Feb 1, 2026 22:47:16 PST	@flexera.com	Successful	Remove Product from Catalog Item	catalog07_id_dev
38443317			Jan 28, 2026 03:41:51 PST	Jan 28, 2026 03:41:52 PST	@flexera.com	Successful	Add Product to Catalog Item	catalog02_id_dev
38443307			Jan 28, 2026 01:54:27 PST	Jan 28, 2026 01:54:28 PST	@flexera.com	Successful	Remove Product from Catalog Item	catalog003_id_dev
38443297			Jan 28, 2026 01:54:06 PST	Jan 28, 2026 01:54:06 PST	@flexera.com	Successful	Add Product to Catalog Item	catalog003_id_dev

## Issues Resolved in 2026.03

Issues in the following areas were resolved in the FlexNet Operations LLM 2026.03 release:

- [SOAP and REST Web Services Issues Resolved in 2026.03](#)
- [User Experience Issues Resolved in 2026.03](#)

## SOAP and REST Web Services Issues Resolved in 2026.03

The following issue related to FlexNet Operations Web Services was addressed in the 2026.03 release.

### Corrected Pagination Behavior in LLM SOAP APIs

(Case 04454073; SWM-30229)

In earlier releases, the LLM SOAP APIs returned the first record when pagination requests exceeded the available data range, rather than indicating that no results were available.

For example, when page 4 was requested with a batch size of 1 but only 3 records existed, the API returned the first record instead of an empty result or error.

In the 2026.03 release, the pagination logic now correctly handles out-of-range page requests by returning an empty result set when the requested page exceeds the available data.

## User Experience Issues Resolved in 2026.03

The following issue related to user experience was addressed in the 2026.03 release.

### HTML Content Lists Not Displayed in End-User Portal

(Case 04833386, SWM-31860)

An issue has been resolved where list formatting (for example, numbered lists) in HTML content was visible in the preview but did not appear in the End-User Portal after saving. This occurred when content was created or edited using the toggle editor. With this fix, list content now renders consistently between preview and the End-User Portal.

## Issues Resolved in 2026.02

Issues in the following areas were resolved in the FlexNet Operations LLM 2026.02 release:

- [Electronic Software Delivery Issues Resolved in 2026.02](#)
- [User Experience Issues Resolved in 2026.02](#)

### Electronic Software Delivery Issues Resolved in 2026.02

The following issue was resolved for Electronic Software Delivery (ESD) in the 2026.02 release:

#### Accurate File Status If Akamai Deletion Fails

(SWM-30789)

When a file is deleted from FlexNet Operations, the system attempts to remove the corresponding file from Akamai storage.

Previously, in cases where the Akamai deletion request failed, on its **View File** page FlexNet Operations erroneously updated the file status to “Deleted” even though the file still existed in Akamai.

This has now been fixed. When deleting a file, FlexNet Operations now updates the file status on the **View File** page to “Deleted” only after the file has been successfully removed from Akamai storage.

### User Experience Issues Resolved in 2026.02

The following issue related to user experience was addressed in the 2026.02 release.

#### Corrected Pluralization Behavior for Non-English Languages

(Case 02827642, SWM-18865)

A bug was fixed where FlexNet Operations incorrectly appended the letter “s” to words when displaying plural forms, even for non-English languages such as Japanese. Since pluralization rules differ across languages, the hardcoded English plural suffix resulted in inaccurate and unnatural text on non-English sites.

With this release, the “s” suffix now appears only for English-language sites. Non-English sites (including Japanese) will display the text correctly without the inappropriate plural “s.”

## Issues Resolved in 2026.01

An issue in the following area was resolved in the FlexNet Operations LLM 2026.01 release:

- [Electronic Software Delivery Issues Resolved in 2026.01](#)

## Electronic Software Delivery Issues Resolved in 2026.01

The following issue was resolved for Electronic Software Delivery (ESD) in the 2026.01 release.

### Download Package Timestamp Now Updates on Product Link Changes

(Cases 04833833, 03533381; SWM-28266)

Previously, the Last Modified date of a download package or product did not update when the package was linked or unlinked from a catalog.

With this fix, the Last Modified timestamp is now automatically updated whenever a download package or product is associated or disassociated with a catalog. This updated value is also accurately reflected in the `getDownloadPackageQuery` results.

## Known Issues

The following describes known issues in the current FlexNet Operations LLM release.

### SWM-7786: SHA2 Checksum Value of Previous File Shown

A file's expected SHA2 checksum value can be provided when performing an upload. If the file image for that file is subsequently deleted, and the **Upload File** page is opened again, the SHA2 checksum value of the previously loaded file image is shown.

## Special Notes

The following section contains special information pertaining to FlexNet Operations LLM.

### Plug-in Upgrade Needed for High-Speed File Uploads

If you intend to use the high-speed upload option to upload files, upgrade the Aspera plug-in to Aspera Connect 3.10.0 or later.

## Legal Information

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