

FlexNet Operations 2026 LLM Release Notes

July 2026

- Introduction 2**
- Resources 2**
 - Revenaera Resources 2
 - Previous FlexNet Operations Release Notes 3
- Features and Enhancements 3**
 - Features and Enhancements in 2026.07 3**
 - User Experience Enhancements in 2026.07 3
 - Features and Enhancements in 2026.05 4**
 - User Experience Enhancements in 2026.05 4
- Resolved Issues 6**
 - Issues Resolved in 2026.06 6**
 - Electronic Software Delivery Resolved Issues in 2026.06 6
 - Entitlement Management Issues Resolved in 2026.06 7
 - User Experience Issues Resolved in 2026.06 9
 - Issues Resolved in 2026.04 9**
 - Entitlement Management Issues Resolved in 2026.04 9
 - Electronic Software Delivery Resolved Issues in 2026.04 9
 - Issues Resolved in 2026.03 10**
 - SOAP and REST Web Services Issues Resolved in 2026.03 10
 - Issues Resolved in 2026.02 10**
 - Electronic Software Delivery Issues Resolved in 2026.02 11
 - User Experience Issues Resolved in 2026.02 11
 - Issues Resolved in 2026.01 11**
 - Electronic Software Delivery Issues Resolved in 2026.01 11
- Known Issues 12**
- Special Notes 12**
- Legal Information 12**

Introduction

This Release Notes document summarizes the features, enhancements, and updates delivered with the FlexNet Operations LLM releases in 2026.

The document includes the following information:

- [Resources](#)
- [Features and Enhancements](#)
- [Resolved Issues](#)
- [Known Issues](#)
- [Special Notes](#)
- [Legal Information](#)

Resources

These resources are available for more information about FlexNet Operations and other Revenera products:

- [Revenera Resources](#)
- [Previous FlexNet Operations Release Notes](#)

Revenera Resources

The following resources can help you stay up to date with FlexNet Operations news and product knowledge:

- In addition to providing case management, the [Revenera Community](#) site can help you quickly find answers to your questions by searching content from other customers, product experts, and thought leaders. You can also post questions on discussion forums for experts to answer. For each of Revenera's product solutions, you can access forums, blog posts, and knowledge base articles.
- You can find documentation for FlexNet Operations and all other Revenera products on the [Revenera Product Documentation](#) site.

Note that any FlexNet Operations documentation published for UAT is subject to finalization until the Production release.

- The [Revenera Learning Center](#) offers free, self-guided online videos to help you quickly get the most out of your Revenera products. You can find a complete list of these training videos in the Learning Center.
- For customers who have purchased a maintenance contract for their product(s), you can submit a support case or check the status of an existing case by making selections on the **Get Support** menu of the Revenera Community.

<https://community.revenera.com>

Previous FlexNet Operations Release Notes

To view the release notes associated with FlexNet Operations LLM releases from previous years, access <https://docs.revenera.com/?product=FlexNet%20Operations%20LLM> and select the appropriate year from the **VERSION** list.

Features and Enhancements

The following sections describe the new features and enhancements added to FlexNet Operations LLM in 2026:

- [Features and Enhancements in 2026.07](#)
- [Features and Enhancements in 2026.05](#)

Features and Enhancements in 2026.07

The following area in FlexNet Operations LLM contains new features and enhancements added in the 2026.07 release:

- [User Experience Enhancements in 2026.07](#)

User Experience Enhancements in 2026.07

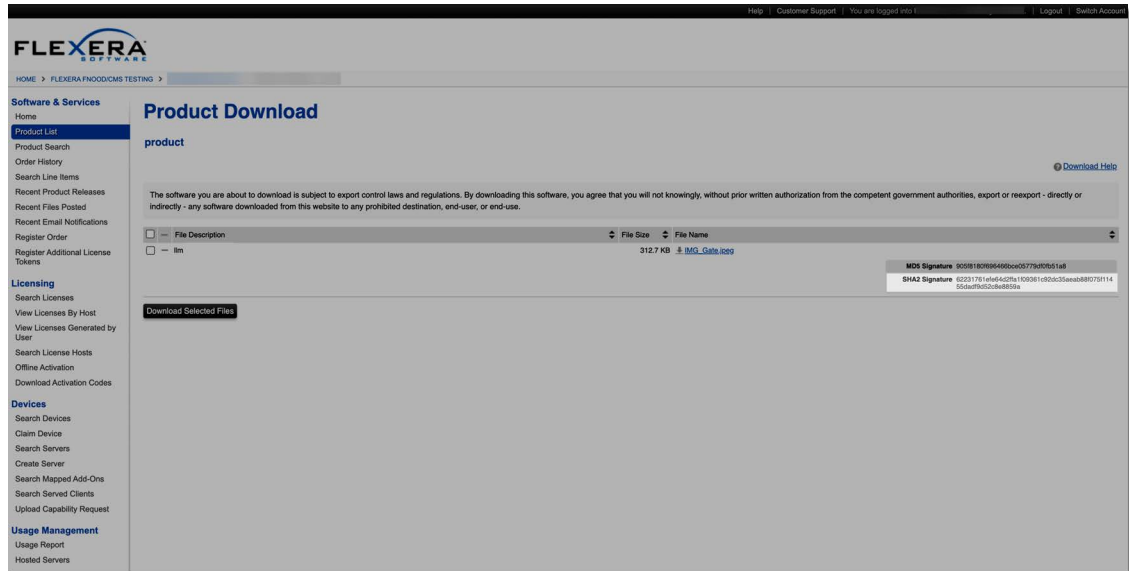
The following enhancement to user experience was added in the 2026.07 release.

SHA2 Signature Field Now Displayed By Default on the Product Download Page

(SWM-34345)

The **SHA2 Signature** field is now displayed by default in the expandable **File Info** section on the **Product Download** page. Previously, the **SHA2 Signature** label was not consistently available and required additional configuration to enable. This enhancement standardizes the display so that the SHA2 checksum is visible out of the box for all users, aligning it with the existing MD5 checksum label.

The following screenshot shows the updated **Product Download** page with the **SHA2 Signature** field in the **File Info** section:



Features and Enhancements in 2026.05

The following area in FlexNet Operations LLM contains new features and enhancements added in the 2026.05 release:

- [User Experience Enhancements in 2026.05](#)

User Experience Enhancements in 2026.05

The following enhancement to user experience was added in the 2026.05 release.

Documentation Links Pointing to Reverera Documentation Portal

(SWM-33626)

Documentation links in the LLM Producer Portal have been updated to point to the hosted documentation site on docs.reverera.com, rather than using an internal documentation path (.../subscribenet/documentation/index.html).

All documentation access points—including **Resources > Documentation** and the Help icon  on each page—now link to the FlexNet Operations LLM Producer Portal User Guide on docs.reverera.com:

**[https://docs.reverera.com/fno_CURRENT/ug-llm/Content/helplibrary/
Producer_Portal_User_Guide.htm](https://docs.reverera.com/fno_CURRENT/ug-llm/Content/helplibrary/Producer_Portal_User_Guide.htm)**

The following screenshots show the **Resources > Documentation** menu and the Help icon which can be used to access the documentation.

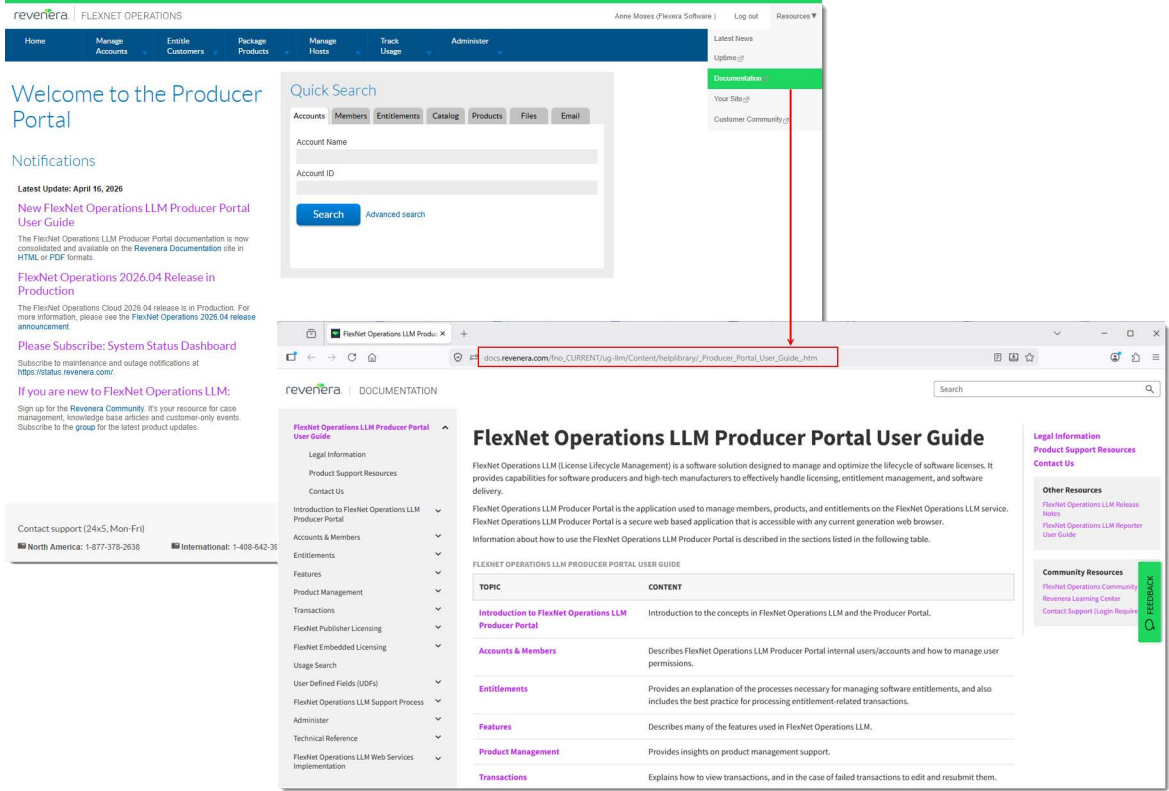


Figure 1: Resources > Documentation menu opening the FlexNet Operations LLM Producer Portal User Guide on docs.revenera.com.

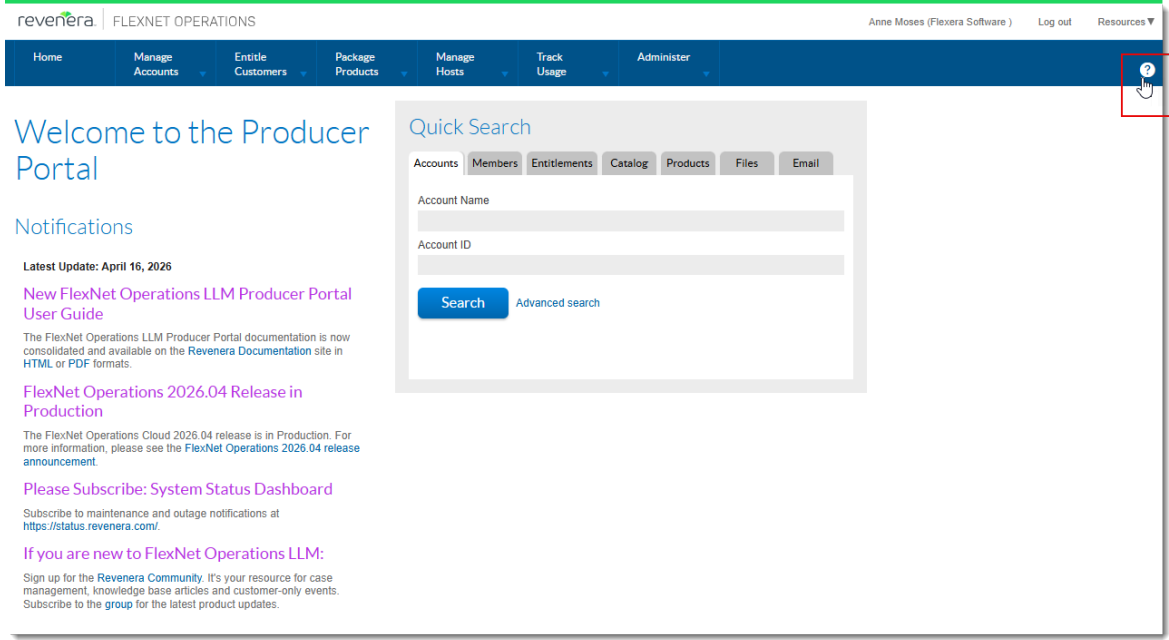


Figure 2: Clicking the Help icon on any page opens the FlexNet Operations LLM Producer Portal User Guide on docs.revenera.com.

This update ensures that all documentation links consistently direct users to the supported, external documentation platform.

Resolved Issues

The following sections describe the issues that have been resolved in the FlexNet Operations LLM 2026 releases to date:

- [Issues Resolved in 2026.06](#)
- [Issues Resolved in 2026.04](#)
- [Issues Resolved in 2026.03](#)
- [Issues Resolved in 2026.02](#)
- [Issues Resolved in 2026.01](#)

Issues Resolved in 2026.06

Issues in the following areas were resolved in the FlexNet Operations LLM 2026.06 release:

- [Electronic Software Delivery Resolved Issues in 2026.06](#)
- [Entitlement Management Issues Resolved in 2026.06](#)
- [User Experience Issues Resolved in 2026.06](#)

Electronic Software Delivery Resolved Issues in 2026.06

The following issue was resolved in the Electronic Software Delivery (ESD) module in the 2026.06 release.

MD5 Checksum Validation for File Uploads

(Case 02761062, SWM-19924)

The `uploadFile` SOAP operation in the Download Packaging SOAP web service (versions 1–4) now enforces MD5 checksum validation. When it receives a file upload request, the service computes the MD5 checksum of the staged file and compares it to the checksum provided by the client. If the checksums do not match, the upload is rejected with a `ChecksumDoesNotMatchException` error.

Previously, the web service returned a `Success` message even if an invalid checksum was provided. While it did not upload the file, no error message was returned, making it hard for users to identify the error.

This issue only impacted file upload using the Download Packaging SOAP web service. File uploads using the UI (on the **Upload File** page) could proceed as expected.

This change improves data integrity by ensuring that only files with matching checksums are accepted for upload, reducing the risk of corrupted or incomplete uploads. No changes are required for clients already providing correct checksums. Clients must ensure the MD5 checksum sent matches the file content.

Entitlement Management Issues Resolved in 2026.06

The following issues were resolved for entitlement management in the 2026.06 release.

- [Producer Portal Now Correctly Displays Licenses For All Line Items](#)
- [Handling of Borrow Interval Values](#)

Producer Portal Now Correctly Displays Licenses For All Line Items

(Case 05015286, SWM-34097)

In certain scenarios, attempting to view licenses for an entitlement line item in the Producer Portal resulted in an error (`NumberFormatException`). This occurred when a user had previously accessed files for the same product via the **Files Not Downloaded** page in the **End-User Portal**. The **View Licenses** page would fail to load for the affected line items, while other line items on the same entitlement continued to work as expected.

This issue has now been resolved.

Handling of Borrow Interval Values

(Case 02174414, SWM-28013)

When creating or editing a license model, the user interface incorrectly rejects a value of 0 for the **Max Borrow Interval** field and displays an error message indicating that the value must be greater than or equal to 1. The **Max Borrow Interval** field can be set when creating a FlexNet Embedded license model on the **Add FNE License Model** page (available under **Manage Hosts > Device Licensing > Add FNE License Model**).

revenera | FLEXNET OPERATIONS

Home | Manage Accounts | Entitle Customers | Package Products | Manage Hosts | Track Usage | Administer

Add FNE License Model

License model for Device base license
 Entitlement (including add-ons)

License Model Details

Name

Feature Version From capability
 Entitlement line expiration date
 Duration

Expiration Date Permanent
 Entitlement line expiration date
 Entitlement line UDF
 LIC_EXP_DATE (mm/dd/YYYY or "permanent")
 Duration

Start Date Unused
 Fulfillment date
 Entitlement line effective date

Issuer Unused Manufacturer name
 Partner name Replacement String

Notice Unused Account name
 Replacement String

Vendor String Unused Activation code
 Catalog item UDF
 FNP Entitlement line UDF
 ATCO_text Replacement String

Serial Number Unused
 System-generated unique value

Virtualization Always allowed
 Never allowed
 Allowed ONLY if catalog item UDF is blank
 FNP
 Allowed ONLY if account UDF is blank
 ANONYMOUS_LIC_TKN_ACCT

Max Borrow Interval days

Renew Interval percent of borrow interval

Figure 3: Add FNE License Model page showing the **Max Borrow Interval** setting.

This limitation prevents users from configuring an unlimited borrowing interval, where a value of 0 is used to indicate no limit.

This behavior is inconsistent with backend systems (including XML configuration), which allow a value of 0 to represent an unlimited borrowing interval.

This issue has been resolved. The UI now allows a value of 0, ensuring consistent behavior across all configuration methods.

User Experience Issues Resolved in 2026.06

The following issue related to user experience was addressed in the 2026.06 release.

End-User Portal UI Elements Not Displayed Correctly

(Case 05003514, SWM-32395)

An issue has been resolved where multiple pages in the FlexNet Operations End-User Portal displayed broken or misaligned UI layouts. For example, on the **Order History** page, action options (such as **Split** and **Download**) were not visible and could only be accessed by hovering over a very specific area of the page. Other pages, including **Purchases** and **Search License Manager or USB Device**, also exhibited inconsistent layout behavior. With this fix, all UI elements and action buttons now render correctly across the affected End-User Portal pages.

Issues Resolved in 2026.04

Issues in the following areas were resolved in the FlexNet Operations LLM 2026.04 release:

- [Entitlement Management Issues Resolved in 2026.04](#)
- [Electronic Software Delivery Resolved Issues in 2026.04](#)

Entitlement Management Issues Resolved in 2026.04

The following issue was resolved for entitlement management in the 2026.04 release.

Transfer Orders No Longer Fail in Certain Scenarios

(Case 04926434; SWM-32099)

In earlier releases, transfer orders could fail in certain scenarios due to a validation check being applied more broadly than intended.

Starting with the 2026.04 release, this issue has been resolved. Transfer order processing now applies validation checks only when relevant, and is based on specific configuration parameters to determine scope.

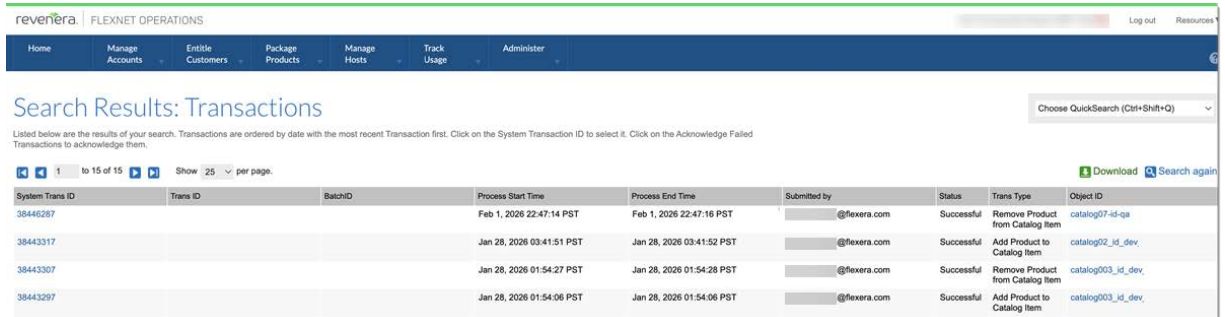
Electronic Software Delivery Resolved Issues in 2026.04

The following issue was resolved in the Electronic Software Delivery (ESD) module in the 2026.04 release.

Download Package LastModifiedDate Field Updated After Reidentification (DownloadPackagingService)

(Case 04833833, SWM-31657)

When a product is reidentified, FlexNet Operations now updates the **LastModifiedDate** field returned by the `getDownloadPackageQuery` request (DownloadPackagingService web service). Previously, although the **Search Results: Transactions** page showed the correct dates (see screenshot below), the SOAP API continued to return the old timestamp. The **LastModifiedDate** field is now consistent across the UI and web service and reflects the most recent change.



System Trans ID	Trans ID	Batch ID	Process Start Time	Process End Time	Submitted by	Status	Trans Type	Object ID
38445287			Feb 1, 2026 22:47:14 PST	Feb 1, 2026 22:47:16 PST	@flexera.com	Successful	Remove Product from Catalog Item	catalog07-id-qa
38443317			Jan 28, 2026 03:41:51 PST	Jan 28, 2026 03:41:52 PST	@flexera.com	Successful	Add Product to Catalog Item	catalog02_id_dev
38443307			Jan 28, 2026 01:54:27 PST	Jan 28, 2026 01:54:28 PST	@flexera.com	Successful	Remove Product from Catalog Item	catalog03_id_dev
38443297			Jan 28, 2026 01:54:06 PST	Jan 28, 2026 01:54:06 PST	@flexera.com	Successful	Add Product to Catalog Item	catalog03_id_dev

Issues Resolved in 2026.03

Issues in the following areas were resolved in the FlexNet Operations LLM 2026.03 release:

- [SOAP and REST Web Services Issues Resolved in 2026.03](#)

SOAP and REST Web Services Issues Resolved in 2026.03

The following issue related to FlexNet Operations Web Services was addressed in the 2026.03 release.

Corrected Pagination Behavior in LLM SOAP APIs

(Case 04454073; SWM-30229)

In earlier releases, the LLM SOAP APIs returned the first record when pagination requests exceeded the available data range, rather than indicating that no results were available.

For example, when page 4 was requested with a batch size of 1 but only 3 records existed, the API returned the first record instead of an empty result or error.

In the 2026.03 release, the pagination logic now correctly handles out-of-range page requests by returning an empty result set when the requested page exceeds the available data.

Issues Resolved in 2026.02

Issues in the following areas were resolved in the FlexNet Operations LLM 2026.02 release:

- [Electronic Software Delivery Issues Resolved in 2026.02](#)
- [User Experience Issues Resolved in 2026.02](#)

Electronic Software Delivery Issues Resolved in 2026.02

The following issue was resolved for Electronic Software Delivery (ESD) in the 2026.02 release:

Accurate File Status If Akamai Deletion Fails

(SWM-30789)

When a file is deleted from FlexNet Operations, the system attempts to remove the corresponding file from Akamai storage.

Previously, in cases where the Akamai deletion request failed, on its **View File** page FlexNet Operations erroneously updated the file status to “Deleted” even though the file still existed in Akamai.

This has now been fixed. When deleting a file, FlexNet Operations now updates the file status on the **View File** page to “Deleted” only after the file has been successfully removed from Akamai storage.

User Experience Issues Resolved in 2026.02

The following issue related to user experience was addressed in the 2026.02 release.

Corrected Pluralization Behavior for Non-English Languages

(Case 02827642, SWM-18865)

A bug was fixed where FlexNet Operations incorrectly appended the letter “s” to words when displaying plural forms, even for non-English languages such as Japanese. Since pluralization rules differ across languages, the hardcoded English plural suffix resulted in inaccurate and unnatural text on non-English sites.

With this release, the “s” suffix now appears only for English-language sites. Non-English sites (including Japanese) will display the text correctly without the inappropriate plural “s.”

Issues Resolved in 2026.01

An issue in the following area was resolved in the FlexNet Operations LLM 2026.01 release:

- [Electronic Software Delivery Issues Resolved in 2026.01](#)

Electronic Software Delivery Issues Resolved in 2026.01

The following issue was resolved for Electronic Software Delivery (ESD) in the 2026.01 release.

Download Package Timestamp Now Updates on Product Link Changes

(Cases 04833833, 03533381; SWM-28266)

Previously, the Last Modified date of a download package or product did not update when the package was linked or unlinked from a catalog.

With this fix, the Last Modified timestamp is now automatically updated whenever a download package or product is associated or disassociated with a catalog. This updated value is also accurately reflected in the `getDownloadPackageQuery` results.

Known Issues

The following describes known issues in the current FlexNet Operations LLM release.

SWM-31860: HTML Content Lists Not Displayed in End-User Portal

In the End-User Portal, list formatting in HTML content (for example, numbered lists) may not be displayed after saving. This issue can occur when content is created or edited using the toggle editor. In such cases, list formatting appears correctly in the preview but is not rendered in the End-User Portal, resulting in missing or unformatted content.

This issue was previously addressed in the 2026.03 release. However, due to related issues identified in other areas, that change has been reverted and the issue has reoccurred.

SWM-7786: SHA2 Checksum Value of Previous File Shown

A file's expected SHA2 checksum value can be provided when performing an upload. If the file image for that file is subsequently deleted, and the **Upload File** page is opened again, the SHA2 checksum value of the previously loaded file image is shown.

Special Notes

The following section contains special information pertaining to FlexNet Operations LLM.

Plug-in Upgrade Needed for High-Speed File Uploads

If you intend to use the high-speed upload option to upload files, upgrade the Aspera plug-in to Aspera Connect 3.10.0 or later.

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